

## RETURNING ITEMS FOR A REFUND

- Please refer to the items below & send the completed form with your parcel to:

**RARE LONDON, UNIT 34, WELLINGTON EMPLOYMENT PARK, DUNES WAY, LIVERPOOL L5 9RJ**

(We advise that you return items via recorded delivery.)

- All items must be returned to us unworn & in their original condition within 28 days.
- If you have any other enquiries you contact our customer care team by email: [info@rarelondon.com](mailto:info@rarelondon.com)

## PERSONAL DETAILS

NAME	
ORDER ID	
RMA NO.	

## ITEMS THAT REQUIRE A REFUND

QUANTITY	STYLE NUMBER	SIZE	RETURN CODE

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PLEASE CHOOSE A NUMBER FROM THE LIST BELOW & STATE IT IN THE ABOVE TABLE.

NOTE: The reason code does not effect the status of your refund & is for product analysis only.

- |               |               |                                |  |                      |                   |
|---------------|---------------|--------------------------------|--|----------------------|-------------------|
| 1 - TOO BIG   | 3 - TOO SHORT | 5 - ARRIVED TOO LATE           | 7 - ORDERED MORE THAN ONE COLOUR/STYLE | 9 - POOR VALUE       | 11 - NOT SUITABLE |
| 2 - TOO SMALL | 4 - TOO LONG  | 6 - ORDERED MORE THAN ONE SIZE | 8 - FAULTY/DAMAGED                     | 10 - NOT AS PICTURED | 12 - OTHER        |

## ITEMS THAT REQUIRE AN EXCHANGE

PRODUCT DESCRIPTION	QUANTITY	IF YOU WOULD LIKE AN EXCHANGE, PLEASE SPECIFY ITEM DETAILS

- If you experience any problems please email: [info@rarelondon.com](mailto:info@rarelondon.com)